



TUESDAY, APRIL 17, 2012
STONEY CREEK INN
2601 SOUTH PROVIDENCE ROAD
COLUMBIA, MISSOURI

CONFERENCE OBJECTIVES

- Examine successful disaster preparedness strategies, challenges, and learning to maintain patient and staff safety during and after disasters
- Describe the impact of human factors on patient care
- Discuss the importance of teamwork and communication in providing safe care
- Examine how proven successful safety practices can be replicated
- Discuss with industry leaders safety-of-care issues, applicable to any healthcare setting

RECOMMENDED AUDIENCE

Executives, senior managers, physicians, nurses, and clinicians from any healthcare setting who lead or manage organizations and individuals involved in providing clinical care, pay for care or establish healthcare policy. Leaders from health system, hospital, home health, nursing home, pharmacy and other provider organizations, and those from health plans, employers, insurers, and regulators will benefit from attending this conference.

THANK YOU TO OUR CONFERENCE PLANNING TEAM

Tim Anderson, Harry S. Truman Memorial Veteran's Hospital; Julie Brandt, University of Missouri Center for Health Care Quality; Sharon Burnett, Missouri Hospital Association; Jacque Christmas, Missouri Department of Mental Health; Vicki Good, CoxHealth System; Jodie McCloud, Healthcare Services Group; Sue Scott, University of Missouri Health Care; Sue Sinclair, Sisters of Mercy Health System; Kathy Wire, Wire Risk Strategies; and Q. Michael Ditmore, MD; and the MOCPS staff.

THANK YOU TO OUR CENTER SPONSORS

Healthcare Services Group, Missouri State Medical Foundation



COMMENTS FROM PREVIOUS CONFERENCES

"Always **GREAT NATIONAL AND LOCAL SPEAKERS.**
A very **GOOD CONFERENCE** year to year."

"I would **RECOMMEND ANYONE TO GO.** It was **INFORMATIVE**... thoughts anyone would walk away with to **HELP ENRICH THEIR OWN LIFE!**"

"An **INSPIRING DAY** that **FOSTERED LEARNING** and ways to **APPLY KNOWLEDGE INTO DAILY PRACTICE.**"

"This was my first conference and I was impressed by **THE CALIBER OF THE PRESENTATIONS** and the **QUALITY OF WORK** done by the organizations that received awards."

HIGHLIGHTS OF THE 6TH ANNUAL CONFERENCE:

Keynote Panel from St. Johns in Joplin – the Joplin experience: maintaining the focus – safety during chaos

How Our Intuitions Deceive Us – Human Factors at Play – Dan Simons, PhD & "The Invisible Gorilla" book (see registration for purchase option)

Converging of Diverging Priorities – balancing patient focused, safety improvement and regulatory needs

"The Silent Treatment" – why checklists aren't enough - conversations needed to save lives

Peer Panels – CUSP at Work & Missouri Excellence in Safe Care Awardees

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MOCPS 6th Annual Conference

April 17, 2012

AGENDA

TUESDAY, APRIL 17, 2012

8:15 am	WELCOMING REMARKS	GOV. JAY NIXON (INVITED)
8:30-10:00 am	THE JOPLIN EXPERIENCE	PANEL
	Maintaining the Focus - Safety During Chaos <i>Panelists from St. Johns Hospital in Joplin, MO share their insights, tips, and lessons learned in maintaining the safety of their patients and staff, and navigating the regulatory maze during the deadly May 2011 tornado</i>	
10:00-10:15 am	Break: Vendor Visits and Poster Viewing	
10:15-11:15 am	CONVERGING OF DIVERGING PRIORITIES	PAT POSA, RN System Performance Improvement Leader St. Joseph Mercy Health System, Ann Arbor, MI
	<i>Balancing a patient-centered focus in addition to quality and safety improvement goals in a climate of ever-increasing regulatory and economic pressures</i>	
11:15-12:15 pm	THE CUSP EXPERIENCE: Strategies that Work	PANEL
	<i>Panelists share their success in implementing the Johns Hopkins' Comprehensive Unit-based Safety Program (CUSP) - improving teamwork, communication and safety at the point of care delivery</i>	
12:15-1:15 pm	Break: Lunch and Vendor Visits/Poster Viewing	
	MOCPS UPDATE <i>An update on MOCPS activities and new initiatives.</i>	
1:15-2:15 pm	THE INVISIBLE GORILLA	DAN SIMONS, PHD Professor, Beckman Institute; Chicago, IL
	How our Intuitions Deceive Us - Human Factors at Play <i>"The Invisible Gorilla just might teach us to be more humble, understanding, and forgiving" (The New York Times)</i>	
2:15-2:30 pm	Break: Vendor Visits and Poster Viewing	
2:30-3:30 pm	MISSOURI EXCELLENCE IN SAFE CARE AWARDS	PANEL
	<i>Panelists from winning organizations will share their award winning, successful initiatives to improve health care safety</i>	
3:30-4:30 pm	"THE SILENT TREATMENT"	DORRIE K. FONTAINE, PHD, RN, FAAN University of Virginia, School of Nursing
	<i>Why safety tools and checklists aren't enough to save lives; the need for conversation</i>	
4:30 pm	DRAWINGS AND CLOSING	

REGISTRATION FEE

Conference registration fee is **\$199** per person and includes all course materials, scheduled meals and breaks, sessions.

Dan Simon's book, **"The Invisible Gorilla"** is available in paperback for \$10 each. Complete the applicable section on the registration form to reserve your copy. Autograph opportunities will be provided at the conference.

THANK YOU TO OUR CONFERENCE SPONSORS:



For sponsorship and vendor opportunities, go to www.mocps.org or call 888.935.8272.



CONTINUING EDUCATION

This activity has been submitted to the Missouri Nurses Association for approval to award nursing contact hours. The Missouri Nurses Association is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

This activity will be submitted to the National Association of Healthcare Quality for CPHQ CE credit.

This program has been submitted for approval of continuing education credit toward fulfillment of the requirements of ASHRM designations of Fellow (FASHRM) and Distinguished Fellow (DFASHRM) and towards Certified Professional in Healthcare Risk Management (CPHRM) renewal.

LOCATION INFO

Stoney Creek Inn
2601 South Providence Road
Columbia, Missouri

For reservations, call 1.800.659.2220 **BEFORE March 15, 2012**. Indicate that you are attending the "Patient Safety Conference" to receive the discounted room rate of \$93.00/night.

Phone: 1.800.659.2220

Fax: 573.219.5116

<http://www.stoneycreekinn.com/locations/index.cfm/Columbia>

REGISTRATION FORM

COPY THIS FORM FOR ADDITIONAL ATTENDEES

FOR MAIL IN REGISTRATIONS, PLEASE COMPLETE ALL OF THE INFORMATION BELOW AND:

Mail to Marilyn Lieneke, Missouri Center for Patient Safety, 2410A Hyde Park Rd., Jefferson City, MO 65109 or fax to 573-636-8608

PLEASE PRINT

Name of Attendee: _____ Credentials (MD, DO, RN, LPN, etc.): _____

Title: _____

Organization/Employer: _____

Mailing Address: _____

City/State/Zip: _____

Phone/Fax/E-mail: _____

PAYMENT INFORMATION

___ Check enclosed (payable to Missouri Center for Patient Safety) in the amount of \$199.00 for registration only.

___ Check enclosed (payable to Missouri Center for Patient Safety) in the amount of \$209.00 for registration and a copy of "The Invisible Gorilla" book by conference presenter, Dan Simons, PhD.

FOR ON-LINE REGISTRATION WITH CREDIT CARD PAYMENT, GO TO WWW.MOCPS.ORG.

Please note: on-line registration requires a Paypal Account.

NOTE: No refunds for registration fees will be provided, however, substitutions for registered attendees will be accepted by contacting the Center before Friday, April 6, 2012.

Questions? Call 1.888.935.8272 or 573.636.1014, ext. 221, or contact Marilyn Lieneke at mlieneke@mocps.org.

If you have special needs addressed by the Americans with Disabilities Act, please contact the Missouri Center for Patient Safety, 2410A Hyde Park Road, Jefferson City, MO 65109 or call 1.888.935.8272.