

The following PSO services are available through the MOCPS, standard and optional fee-based services, specific to the needs of the participating organization. **Call for information and pricing*

PSO Services	Standard	Optional*
Web-based, secure data entry system, including initial training and support	✓	
Guidelines to establish a Patient Safety Evaluation System (PSES) and define Patient Safety Work Product (PSWP)	✓	
Federal-based legal protections for submitted PSWP	✓	
Real-time information on individual facility events data	✓	
Quarterly aggregate, de-identified data available on-line to provider	✓	
Participation in a state and national network of PSO-affiliated providers for collaboration and knowledge sharing	✓	
Safety and regulatory updates and key findings alerts	✓	
On-line automated AHRQ Culture of Safety Survey tool	✓	
Quantros™ Patient Safety Library	✓	
PSO Web meetings	✓	
Aggregate root cause analysis review and recommendations	✓	
Access to Quantros™ Patient Safety Center Advisory Board	✓	
CME/CE e-Learning Courses and credits	✓	
Submission of facility data to the Network of Patient Safety Databases (NPSD) as authorized	✓	
Discussion forum and other peer-collaboration opportunities	✓	
Technical assistance (on-site)		✓
Technical assistance (remote)		✓
Custom analytics and reporting, including AHRQ Culture of Safety Survey results and findings		✓
Real-time root cause analysis review and recommendations		✓
On-site risk assessment		✓
IHI Trigger Audits		✓
Claims analysis		✓
Tracer methodology and procedural review of high risk areas		✓
Additional technical assistance and services on a project-specific basis		✓



Contact us today to learn more!

Becky Miller, MHA, CPHQ, FACHE; Executive Director, bmiller@mocps.org
 Carol Hafley, MHA, BSN, RN; Assistant Director, chafley@mocps.org

Missouri Center for Patient Safety
 2429 Hyde Park Road • Jefferson City, MO 65109
www.mocps.org • 1-888-935-8272 • (fax) 573-636-8608