



**Tuesday, April 6, 2010
Stoney Creek Inn
Columbia, Missouri**

AGENDA

Conference Objectives

- Learn strategies to engage families and patients in health care.
- Learn practices to actively and effectively engage professionals and families through a team approach to improve safety.
- Learn methods to teach the key concepts, processes and practices of safe care.
- Learn strategies to make healthcare delivery safer.
- Network with industry leaders on safety-of-care issues, applicable to any healthcare setting.

Tuesday, April 6, 2010

7:45 am	<p>Registration and Continental Breakfast Autographs with Sorrel King <i>Vendor Booths open</i> <i>Poster Displays open</i></p>
8:30 am	<p>Welcome</p>
8:45 am-10:15 am	<p>Keynote Address: <i>“Josie’s Story: A Mother’s Inspiring Crusade to Make Medical Care Safe”</i> Sorrel King, BA Author and Founder, The Josie King Foundation, Baltimore, MD</p>
10:15 am - 10:30 am	<p>Refreshment Break: <i>Poster Display Viewing and Vendor Booth Visits</i> Autographs with Sorrel King</p>
10:30 am-11:30 am	<p>General Session: <i>On the CUSP - Culture and Teamwork ...Proven Clinical Improvement</i> Melinda Sawyer, RN, MSN, PCCN; Patient Safety Officer Johns Hopkins Quality and Research Group, Baltimore, MD</p>
11:30 am – 12:30 pm	<p>General Session: <i>Missouri Excellence in Safe Care Award Presentations/Panel</i></p>
12:30 pm -1:45 pm	<p>Luncheon, Vendor Exhibits, and Poster Displays</p>
1:45 pm -2:45 pm	<p>General Session: <i>Teaching Patient Safety – Professionals, Students and Consumers</i> Frank Federico, BS, RPh; Executive Director of the IHI Open School The Institute of Healthcare Improvement, Cambridge, MA</p> <p>Jim Battles, PhD; Senior Service Fellow for Patient Safety The Agency for Healthcare Research and Quality (AHRQ), Rockville, MD</p>
2:45 pm – 3:00 pm	<p>Refreshment Break: <i>Poster Display Viewing</i></p>

3:00 pm – 4:00 pm

General Session:

Triggering Safety Improvements - A Proactive Approach

Dr. Glen Mitchell, MD, MPH; Vice President, Clinical Safety
Sue Sinclair, RN, LCSW, CCM; Executive Director, Mercy Safety Center
Sisters of Mercy Healthcare System, St. Louis, MO

Dr. Sanjaya Kumar, MD; President/CEO/CMO
Quantros™, Milipitas, CA

4:00 pm-5:00 pm

MOCPS Update – *Announcing New Statewide Projects & Activities*

Becky Miller, MHA, CPHQ, FACHE; Executive Director
MOCPS, Jefferson City, MO

5:00 pm

Adjournment

Wednesday, April 7, 2010

MOCPS PSO Participants Meeting (PSO Participants Only)